

## User Guide

If you are with BT turn off smart setup in the homehub as that blocks a lot off addons  
 Phone BT if you are unsure how to do this and they will help  
 With any other router make sure you have no firewalls enabled

When you first turn your unit on you will be presented with the main menu screen  
 If connecting to wifi go to settings and press "ok" on the remote  
 Here you will see Wifi settings where you can enable it and you should see your wifi in the list  
 press on your wifi and "ok" in the input password, the virtual keyboard will appear for you to  
 type in your password, go down to show password to make sure you have entered it correctly then  
 click on connect now,  
 If entered correctly it will show your ip address  
 If using Lan untick wifi and click on lan and it will automatically connect

We have installed a lot of great apps such as Mobdro that is great for sports, Live tv,  
 TV shows, Music ect...  
 Plus video mix and Show Box which are great for tv series and the latest movies,  
 Plus Tvcatchup for all your freeview channels and Filmon for Live UK TV working in Europe,  
 as well as Netflix for those who have Netflix accounts (Subscription based app)  
 And off course XBMC which has just about everything anyone needs fully loaded  
 All these can be found in the online video section

## XBMC Control

Very important

When you press xbmc for the first time and it shows "preparing for first run",  
 Do not press return or exit out of it as you will crash it and have to go to settings other,  
 more settings, backup and reset, factory data reset, reset mbx or what ever it may say  
 Once reset and you have gone through setup wait until all icons have appeared  
 (about 6-8 minutes) then run xbmc

## XBMC operation

Press on the XBMC Icon

When xbmc loads (first use only) please wait for at least 20 minutes as it will automatically  
 update addons, and will slow xbmc down whilst doing so, when finished first enter mashup,  
 there will be an update available and will be slow loading for the first time, accept any  
 updates and press return to get rid of their nag screens,  
 Now exit and reboot the system to clear any used ram - it is now ready for normal use

If you ever get a repository broken error do you want to disable? Always click NO  
 You can start watching live streams just by going to to each category and choosing from the sub  
 menu's

Usually on Movie pluggins there is multiple links for each stream  
 If one doesn't work then try another until you find one that streams fast  
 Also on each title you can press the "menu" button to see more options  
 and information about the film  
 Press "return" button to exit out

If you want to stream movies from your shared network or external storage then click on  
 "all movies" icon then on files  
 Then add video then on browse Scroll down until you see windows network  
 (smb) or upnp or external storage  
 Click on the one you want to use and browse your network or external storage until you find your  
 shared folder and click on ok  
 It will now be added to your files  
 (We recommend using serviio as a upnp server running on your pc for the smoothest streaming,  
 google search, it has a free version)

When a movie is playing you can fast skip 30 seconds by pressing the left button  
 or skip a few minutes by clicking the up button  
 (Does not work on all streams) and also dependant on speed  
 For more options you can press the "ok" button and press left or right to change options like  
 enable subtitles  
 to come out press the return button

To add or remove addons such as adult

go to system/Addon Browser/enabled addons/video addons, Here you will see all the enabled addons  
 scroll to what you are looking for and press "ok", to disable or uninstall it,

Please remember not all add-ons work and sometimes the working ones go down  
 If this happens they are usually fixed within a few days and sometimes longer  
 So please be patient if this ever happens

We only install the add-ons and are not responsible for any add-ons that may stop working  
We will update with xbmc helper when new addons and fixes are released

Some problems people may have

You will need a pretty good internet connection with speeds with a minimum of 8mbps but recommend 12mbps or more for best performance

If using wifi make sure you have a very strong signal and all bars show on the signal  
As poor wifi can cause lots of problems such as buffering and streams not loading

From our experience the biggest problems we have found is customers saying they have no working links and errors on everything

with this problem 99% of the time this is due to either weak wifi connections or the wrong password was entered incorrectly,  
please make sure the router is not too far away from the TV box and you have entered the password correctly  
Also take note about if with BT at the top of this user guide  
If your wifi is weak try using Ethernet cable or powerline adpters  
Most error messages you may come across means a link is not working  
There are numerous messages such as resolver errors and script failed but most mean the same things, so try another link

How to factory reset

go to settings other, more settings, backup and reset, factory data reset, reset mbx or what ever it may say

Once reset and you have gone through setup wait until all icons have appeared

This will set it to when first purchased.

From time to time sports links will go down, We have no control over any streams,  
Please use the Mobdro app for sports as this is the best for them

If you have any problems with xbmc in the future

go to settings other, more settings, backup and reset, factory data reset, reset mbx or what ever it may say

Once reset and you have gone through setup wait until all icons have appeared

then reboot the system

we have also created xbmc helper which you will see on the main menu or my apps  
It is not often you will need to use this unless the rss message in xbmc advices you to, first try xbmc quick fix and if this does not resolve your problem then try xbmc restore, (wait until it says update package complete which is about 30-60 seconds after it reaches 100% download)  
this will update and fix most problems. But remember most problems are normally internet or wifi related and normally does not need this app to be run

Also in xbmc helper we have an addons update - this is for when we release new features and addons for xbmc which may include skin updates, new released addons, and any updates that does not automatically install,

Usually you do not need to use this, but just check it from time to time as we will date stamp it so you know if there has been any updates since you purchased it,

We also can supply a keyboard and mouse for simple internet browsing and control of the android tv box (some apps need a mouse control such as vpn 1 click)  
to benefit with all the extra features, but not essential  
Please contact us if you wish to purchase them, you may have your own which should work fine as most plug and play keyboard and mice work on these

I hope you enjoy our box and please leave positive feedback if you are happy with our unit  
For any hardware problems contact me via ebay messaging and i will get back within 48 hours.  
We take this long as we deal with hundreds of customers every day but we respond to every question so please be patient

We recommend using our forums for community help and support for all other issues  
Register on

<http://jugglingfrogs.co.uk/jfrogssupport/>

Please try not to contact me after 7pm Monday to Friday and Weekends

As we all need a little time off work